Appendix 2

Draft Functional chart
2nd May 2018 (amendment 1: 27 Feb 2019)
*Please note: It is not intended to
be a structural chart, however, it illustrates the best fit for
service alignment at the present time and may develop
further.

Strategic Director (CNS)

**Directors
(Neighbourhood services) (City services)**

Neighbourhood Services x 4

City Services

**City Services
(Resources & Fleet)**

Support Services and Business Development
Business support—Finance, HR, Information,
Procurement, Contract Management
Policy, planning ,programming , project support ,
business & commercial development
Funding and monitoring
Quality Standards, performance and compliance
Communications and marketing (link to corporate)
Programme and project support (Belfast Agenda)

AREA MANAGEMENT PORTFOLIO

1. Open Spaces and Street scene – 5 areas
City Centre, North, South, East and West
- Parks Operational Services – parks, formal & open spaces, grounds maintenance
- Street cleansing
- Playground inspections

2. Neighbourhood development & regeneration
- Integrated Area Working
- Community Development and Services
- Health and Wellbeing
- Employability
- Outreach/ education/ awareness/ open spaces
- Active living and Leisure Development
- Neighbourhood /community cohesion/Good Relations
- Community Safety /Anti-social behaviour
- Asset Management (operations and Strategic oversight)
- Arboriculture and playground refurbishment
- Landscape planning and development

CITY SERVICES PORTFOLIO

1. Integrated management of Regulatory and City Services
- Environmental health regulatory and non-regulatory functions
- Wardens
- Dog and pest control (incl. animal welfare)
- Off-street car-parking
- Parks and cleansing enforcement
- Emergency Planning
- Bereavement and cemeteries services

2. City centre street-scape and public realm

WASTE SERVICES PORTFOLIO

1. Waste Management
- **Waste transfer station**
- **Weighbridge**

2. Waste collection and recycling

3. Fleet Management and Transport & Priority Waste

Customer Hub (work in progress)
1. Customer /transactional
- Contact centres
- Transactional Services (bins, dogs, etc.)
- Facility bookings

2. Consumer advice